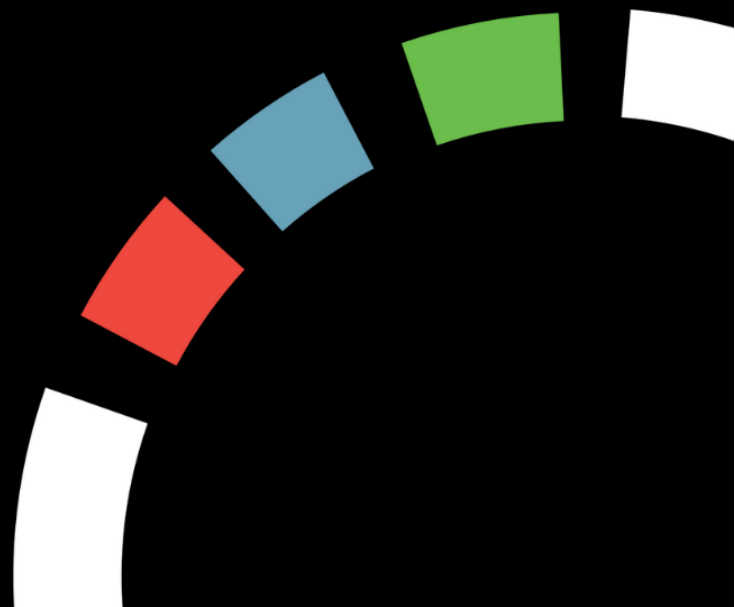


CORVANTA

QUALITY POLICY

Version 1.1 | 27.04.2023 | QMS002



QUALITY POLICY

Corvanta is committed to the continual improvement of product and service quality. We undertake this commitment so that we can consistently meet or exceed our customer's expectations and to embrace the process of quality management, outlined in our Business Management System (BMS).

The BMS is a comprehensive and well-defined framework that lays out all the policies, procedures, and best practices we follow to ensure that we uphold the highest standards of quality. By strictly adhering to these practices, we promise to deliver the best possible products and services to our customers, while continuously improving our processes through innovation.

Through the implementation of ISO9001:2015 and the application of efficient quality management practices, our workforce is building quality into our services and products to ensure full compliance with the customer requirements and appropriate Australian and International Standards.

Effectively implemented, our policy for quality will not be in conflict with our customer requirements of value for money and timely delivery. Through measurement, we will target and eliminate wasted time, effort, and materials, and ensure reduced costs and on-time delivery. Being able to consistently deliver quality services and products is critical to our activities and maximises customer satisfaction.

Management commitment to working towards improving efficiencies supports staff participation in internal audit reviews, competency activities and ongoing education. Through direction and support each employee will have a proper understanding of the importance of the Quality System functions, their responsibility to contribute to its effectiveness, and its direct relevance to the Organisation.

Customers are offered the opportunity to supply feedback via participation in regular customer surveys and through regular communications.

Management shall:

- Take accountability for the effectiveness of the BMS
- Ensure that the quality policy and quality objectives are compatible with the context and strategic direction of the company
- Promote the use of a process approach and risk-based thinking
- Communicate the importance of effective quality management and of conforming to the BMS requirements
- Engage, direct and support people to contribute to the effectiveness of the BMS
- Promote improvement

Our commitment to continuous improvement requires Corvanta to undertake periodic review of the suitability and effectiveness of the BMS, this policy and the objectives for quality.

Rod Biggar
Group Leader Modaxo ANZ

James McManus
General Manager Corvanta

